

Mandatory Stand-Up Talk

February 1, 2024

USPS establishes harassment information line

The Postal Service has established a toll-free informational phone line to advise employees and managers on what actions to take if they feel they are experiencing workplace harassment from another employee, supervisor, manager, contractor, or postal customer — or if they have witnessed or received a report regarding another employee being subjected to such conduct.

The number is 877-521-4272.

Harassment is unwelcome behavior that an individual finds offensive and harmful, and that a reasonable person would consider intimidating, hostile or abusive.

It may include offensive or derogatory comments, names, or slurs; engaging in negative stereotyping; circulating or displaying inappropriate graphic materials; and engaging in physical or verbal threats, intimidation or humiliating actions. The offensive behavior also could be a one-time occurrence, or it may occur over a period of time.

Harassment is prohibited by Postal Service policies and also may violate federal antidiscrimination laws. The Postal Service, through its supervisors and managers, takes prompt action to prevent, investigate, address and remedy conduct that is found to be against our policies and/or the law.

While the Postal Service will act to protect the confidentiality of complainants, it cannot guarantee complete confidentiality. For more information, employees are encouraged to review Publication 553, *Employee's Guide to Understanding, Preventing, and Reporting Harassment* and/or call the harassment information line. Supervisors